

Essex Helpline:
0844 499 1323

Southend Young People's Service:
01702 431889

Medway Recovery & Wellbeing adults service:
01634 338640

Medway Young Person's Service:
01634 566285

Our mission is to empower a diverse range of individuals, families and communities to lead healthy and more meaningful lives, free from addiction, offending behaviour and disadvantage, to ensure healthier, happier lifestyles

Head Office
12 North Hill, Colchester, Essex, CO1 1DZ
01206 369782

Open Road is a trading name for Open Road Visions
Registered Charity No. 1019915
Registered in England No. 2806113

Open Road Solutions – Trading Arm
Registered in England No. 08417728

www.openroad.org.uk

Open Road is...

- ✓ Supporting individuals, families and communities
- ✓ Helping people to live free from addiction, offending behaviour and disadvantage
- ✓ Promoting healthier, happier lifestyles

Make a donation!

Text: **OPENROAD 70450** to donate £5
Online: openroad.org.uk/donate
or please call: **01206 369782**

openroad
your journey to recovery

What can we do for you?

- Are you worried about your own drug and/or alcohol use?
- Do you have concerns about a friend or family member?
- Are you a young person in need of confidential advice and support?
- Are you struggling to adjust having been in prison or on probation?
- Would your business benefit from training and services to support employees whose drug and/or alcohol use is affecting their work and life?

Since 1990, Open Road has supported people of all ages who misuse drugs and alcohol and who struggle with other addictions. We also support their families, carers and local communities. We never turn anybody away from a first approach; we treat them with respect and guide them through the recovery process with individual and effective treatment. We provide, or we signpost, to a range of services to reduce harm, enable recovery, and empower individuals to rebuild their lives.

Our Core Services

- ✓ Structured recovery programmes
- ✓ Psychosocial interventions
- ✓ Adults & Young People's aftercare
- ✓ Needle exchange
- ✓ Trauma informed support
- ✓ Family and carers support
- ✓ Advice and information
- ✓ Criminal justice interventions
- ✓ Peer support & Recovery support
- ✓ Sexual health advice
- ✓ SOS Buses / Community Welfare services
- ✓ IPS Employment Services & Work Clubs
- ✓ Stimulants service / Cannabis service
- ✓ Hidden Harm Service for young people
- ✓ Housing benefit and debt advice
- ✓ Harm reduction programmes
- ✓ Blood borne virus advice and signposting
- ✓ Festival Welfare Service
- ✓ Corporate Wellbeing Services
- ✓ Online support and computer-based therapies

Where can you find us?

Open Road operates from dedicated centres and outreach in large towns across Essex. Further outreach points serve more rural communities and are based in local facilities such as GP surgeries and community halls. In Medway, Kent, we operate adult recovery services and a young people's service. We also work with young people on their release from Young Offenders Institutions, to support them as they settle back into their local London communities

Our people

Our key asset is our people – they are at the centre of our vision. We employ over 100 staff and have over 200 active volunteers. We are supported by and work in partnership with Public Health, County Councils, the Police, Probation, local authorities, charitable trusts and local and national voluntary services.

Key Facts

- Each year we help over 11,500 people with a wide range of drug and alcohol problems
- Over 75% of users successfully complete a structured treatment programme
- We operate treatment centres across Essex and Medway
- We run outreach facilities in our own buildings, in GP practices, community centres and elsewhere
- We are lead operators of the pioneering Colchester SOS Bus and Chelmsford SOS Bus that support vulnerable people all-night, every weekend
- As part of our harm minimisation programme, we exchange over 35,000 needles annually for over 500 drug users
- We champion new support initiatives with partners like the Wilderness Trust, Forward Trust, CCGs and Medway HOPE, the Probation service, Shared Care with GPs and the Volunteer Mentor Support Scheme

Going forward to the future



Adele

Help, support and belief in me



Steven

Light at the end of the tunnel



Serena

I want to move forward in my life



Jody

Putting life back together



Ann Marie

I am supported



Laura

Feeling safe and included



Richard

A brighter future



Elaine